

MicroLite™ Series Protective Eyewear

Return Materials Authorization (RMA) Request

This form is for customers who purchased from AttenuTech (formerly Barrier Technologies). If you purchased from an Authorized Dealer, contact the Dealer for return instructions.

15 Day Satisfaction Guarantee

AttenuTech offers a 15 day return policy for eyewear refunds or exchanges. If you are not completely satisfied, or wish to exchange for a different model, or if our laboratory committed an error on your prescription, submit this RMA request within 15 days of your purchase. All returns for refund or exchange are subject to a 25% restocking fee.

Warranty

MicroLite protective eyewear is warranted for one year from the date of sale to be free of defects due to materials and workmanship. The warranty does not cover damage caused by misuse, dropping, user caused scratches, accidents or loss. Customers must request an RMA number from AttenuTech prior to returning a product for repair or replacement. Visit www.barrieronline.com/customerservice.php to submit this form online or print and fax this form to 1-800-409-4808. Our customer service department will respond with an RMA number or further explanation within two business days.

PRESCRIPTION SALES ARE FINAL: AttenuTech is not responsible for prescriptions submitted incorrectly by the customer

Do not return a product without an RMA number.

ALL FIELDS REQUIRED. PLEASE PRINT CLEARLY.

Date of Request: _____

Customer Name: _____

Shipping Address: _____

City/State/Zip: _____

Phone: _____

Email: _____

Date of Purchase: _____

(If you did not purchase from AttenuTech (formerly Barrier Technologies), contact your Authorized Dealer for return instructions)

Invoice Number.: _____ **Model Number:** _____

Reason for Return: _____

Applicant's Signature _____

INTERNAL USE
RMA# _____
Assigned by: _____
Notes: _____

Date: _____
Informed Customer:
<input type="checkbox"/> Fax
<input type="checkbox"/> Email

Upon receipt of your RMA number, pack your eyewear carefully to avoid damage in transit. Ship to AttenuTech with the RMA number on the outer package, via carrier offering tracking service. Include RMA number, name, address, phone number, proof of purchase and your reason for return. AttenuTech is not responsible for packages lost or damaged in transit. **Issuance of an RMA number by AttenuTech does not guarantee repair or replacement under warranty. Upon receipt of eyewear, AttenuTech will examine item, verify claims and reimburse shipping charges where warranted. Customer assumes shipping charges on 15 day satisfaction guarantee returns.**

Ship to: AttenuTech, RMA # _____
23110 State Road 54 #364, Lutz FL 33549
Ph 1.800.757.2703 www.barrieronline.com